

Technology & Innovation Centre, Genoa



The Technology & Innovation Centre - history

The Technology & Innovation Centre was established in April 2000 occupying 1,400 square meters of Palazzina San Lorenzo, in the old harbour district. In 2007 the centre expanded to occupy an additional 1,700 square meters of Palazzina San Desiderio, specifically to house a remote support centre and provide more space for education and training and a dedicated system integration area.

After four years of successful operation, the Technology & Innovation Centre model was replicated by Carestream in the Asia and Pacific region, with the establishment of a second Technology & Innovation Centre in Shanghai, China.

Where to find us

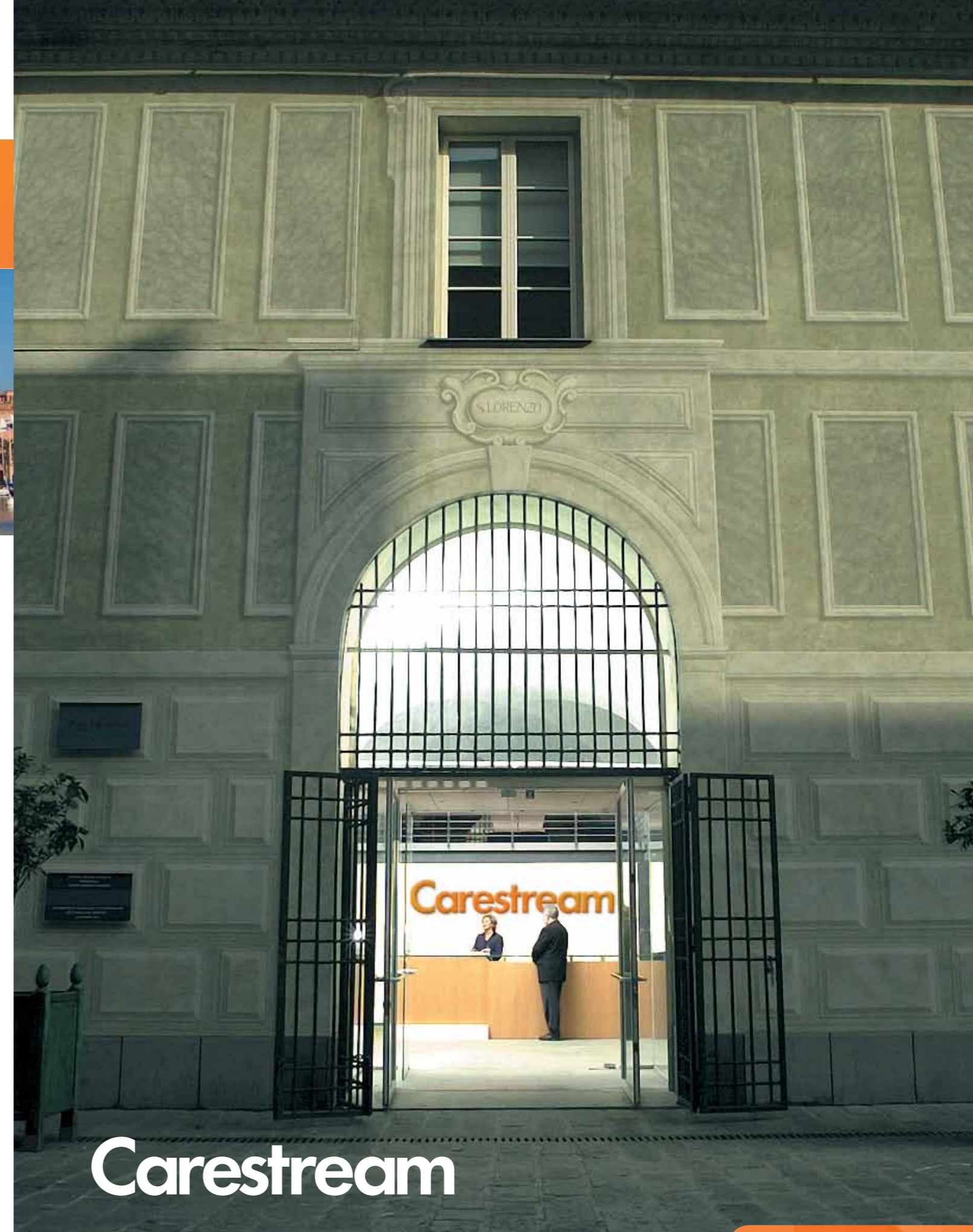
Located in the Palazzina San Lorenzo and San Desiderio, the Technology and Innovation Centre is just a 15 minute drive from the airport and walking distance from main railway and metro stations.



Carestream Technology & Innovation Centre

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What can I find at The Technology & Innovation Centre?

- A motivated team of experts on healthcare technologies
- Research and development of new concepts in healthcare innovation
- A complete simulated radiology department offering demonstrations of the latest commercialised products
- Five X-ray rooms equipped with CR and DR and digital dental image acquisition systems
- Commercialised digital printing solutions
- A state of the art remote support centre
- An IT laboratory dedicated to integration and quality assurance of customised solutions
- A system integration facility for all our European customers
- Fully equipped training facility for up to 80 students at a time
- A multi-media conference room for up to 50 participants, available for internal and external events



Expertise - making it happen



Education and research - With experts in diagnostic imaging and image capture, IT and integration, our education and training programmes are second to none. The fully equipped facilities allow practical, hands-on experience making our training as effective as possible. Available to medical staff, radiographers and system administrators, our R&D people work with research teams from leading European universities and other organisations in our sector to ensure programmes are the most up-to-date available in a rapidly changing field.

Expertise - Experts in all areas of diagnostic imaging including capture, image optimisation, archiving, display, distribution and workflow are central to the quality of training offered by Carestream Health.

Customers who need bespoke solutions for workflow, integration or migration from legacy systems, find all the support they need at the Technology & Innovation Centre. Our specialists can test custom configurations, simulate the customer environment and run lab tests that allow them to evaluate the solutions as a 'Proof of Concept' before moving to the production stage.



Vision - creating the future



Creating solutions from customer needs – A key aim of the Technology & Innovation Centre is to drive and facilitate the design and implementation of flexible solutions. Solutions range from those for a small radiology department through multi-site enterprise solutions, up to the most complex regional deployments.

Customers rely on our team of solution architects, product specialists, sales and project managers to identify and meet the demands of today and the expectations of tomorrow. The Technology & Innovation Centre specialists follow each project throughout its lifecycle: from the initial concept to the design and deployment, including transition from legacy systems and integration with existing healthcare information systems.

The project lifecycle includes continuous support, pro-active monitoring, maintenance, system upgrades and management of evolving needs. The IT Infrastructure Library (ITIL®), the most widely accepted approach to IT service management, is adopted as a framework to ensure best practice for every service support and delivery process.

With around 100 multi-lingual professionals based at the Technology and Innovation Centre, Carestream deliver support and professional services to more than 500 annually customers across Europe, the Middle East and Africa.

Customer needs are anticipated and addressed by highly competent staff including biomedical and IT engineers, former radiographers and medical physicists. Technology & Innovation Centre personnel have all the skills and experience to ensure our customers can drive their healthcare business forward from traditional analogue film systems to the most complex and innovative national healthcare IT programmes.

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