



# eCampus Overview

A Getting Started Guide for Customers

March 2018

Public Classification  
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# Training Objectives



This training is intended for Customers.

At the end of this training, you will be able to:

- Access eCampus
- Navigate the eCampus Learner Homepage
- Locate assigned training
- Search for training on eCampus
- Register for a course on eCampus
- View your training transcript
- Print a course diploma (certificate of completion)
- Troubleshooting common Issues
- Contact Support when needed

# Accessing eCampus



eCampus is Carestream Health's Learning Management System. Online training is available on eCampus for Customers.

Depending on the product(s) you are supporting, you may also have specific training programs assigned to you.

To access eCampus visit:

**<http://Carestream.com/PartnerTraining>**

# Self Registration



## Self Registration Tips:

- An **Access code/Organization code** must be provided for all new registrations (contact your Carestream representative for details)
- When creating your username, we recommend using your `firstname.lastname`

**SIGN IN**

PLEASE ENTER YOUR USERNAME AND PASSWORD.

Username

Password

**SIGN IN**

[Don't have an account?  
Create Your Own Account](#)

[Forgot your password?](#)

V2016.1.2.2

**Carestream**

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When you access eCampus for the first time, you will have to self-register for an account by clicking the link to **create your own account**.

Account requests take 24 – 48 hours to process. You will receive a confirmation email when your account is activated.

**NOTE: The Organization Code for CME credit courses is "ultrasound"**



# Learner Home Page

After logging in, you will be presented with the Learner Homepage

The screenshot shows the Carestream Learner Home Page. At the top is an orange navigation bar with the Carestream logo, search, notification, and help icons. Below the bar is a 'MY LEARNING' section with a large yellow circle containing the number '1' and 'Training Activities' listed: Critical (0), Assigned (1), Current (0), Upcoming (0), and Required Certifications (0). A 'QUICK LINKS' section includes My Library, My Assignments, My Transcript, My Evaluations, My Self Reported Training, and IT Service Desk. The main content area features the eCampus logo, a welcome message, and a 'TO DO' section with tabs for ALL, TASKS, and LEARN. A task card for 'CARESTREAM Vita CR System Certification Program' is shown as 'REQUIRED' with a 'REGISTER' button. Annotations with dotted lines and arrows point to the menu bar, library, quick links, and the 'TO DO' section.

Menu bar

Library (browse courses by category)

Quick links to transcript and schedule

To Do (Assigned/Registered Training)

# How do I know what training is available?

- Library Search

–Click on Health University in the library to browse training available by category.

The screenshot displays the Carestream eCampus interface. At the top, the 'Carestream' logo is visible. Below it, the 'LIBRARY' tab is selected, and 'HEALTH UNIVERSITY (1)' is highlighted. A search bar is present with the text 'ACTIVITY - \*' and a 'SHARE TOPIC' button. Below the search bar, there is a list of activities, with the first one being 'Renal Artery Stenosis: Sonographic Evaluation, Techniques, and Interpretation'. The course objectives are listed below the activity title.

With additional context, results may vary. Search supports the use of the asterisk (\*) wild card to represent one or more unspecified characters. If no results match your search, Search will return any results that closely match what you entered.

HEALTH UNIVERSITY x FULL LIBRARY

ACTIVITY (1)

Renal Artery Stenosis: Sonographic Evaluation, Techniques, and Interpretation

Course Objectives - Upon completion of this training, you should be able to: - Discuss the normal intra- and extrarenal vasculature. - Discuss the proper scanning techniques and patient positions for better visualization of renal vessels and obtaining Doppler velocities. - Describe how to optimize Doppler parameters and

Course DCS-US-401

# How do I take a course on eCampus?

Click the course title to highlight the course and then click **Register**.

The screenshot displays a 'TO DO' section with tabs for 'ALL', 'TASKS', and 'LEARN'. Under the 'LEARN' tab, there is a course card for 'CARESTREAM Vita CR System Certification Program'. The card includes a 'REQUIRED' badge and 'Delivery Method Computer Based'. A blue 'REGISTER' button is located at the bottom right of the card. Two callout boxes on the right side of the image provide instructions: 'Select the course' with an arrow pointing to the course title, and 'Click Register' with an arrow pointing to the 'REGISTER' button.

# How do I take a course on eCampus?

Click **Next** then **Submit** to confirm and complete the registration.

CARESTREAM VITA CR SYSTEM CERTIFICATION PROGRAM

Activity 1

▼ RECOMMENDS TO SELECT 5 ACTIVITIES; MULTIPLE SELECTION IS ALLOWED

5 ACTIVITIES

<p>Course DCS-PoCGe...</p> <p>Introduction to Computed Radiograp...</p> <p>REQUIRED</p>	<p>Curriculum DCS-VITA20...</p> <p>CARESTREAM Vita CR Systems Techn...</p> <p>REQUIRED</p>
<p>Curriculum DCS-VITA20...</p> <p>CARESTREAM Vita CR System Product...</p> <p>REQUIRED</p>	<p>Objective DCS-VITA30...</p> <p>Vita Basic Classroom Training</p>
<p>Objective DCS-VITA40...</p>	

CANCEL NEXT SUBMIT

Click **Next**

CARESTREAM VITA CR SYSTEM CERTIFICATION PROGRAM

Activity 1

▼ REQUIRED SELECTION IS COMPLETE

5 ACTIVITIES

<p>Course DCS-PoCGe...</p> <p>Introduction to Computed Radiograp...</p> <p>REQUIRED</p>	<p>Curriculum DCS-VITA20...</p> <p>CARESTREAM Vita CR Systems Techn...</p> <p>REQUIRED</p>
<p>Curriculum DCS-VITA20...</p> <p>CARESTREAM Vita CR System Product...</p> <p>REQUIRED</p>	<p>Objective DCS-VITA30...</p> <p>Vita Basic Classroom Training</p>
<p>Objective DCS-VITA40...</p>	

CANCEL NEXT SUBMIT

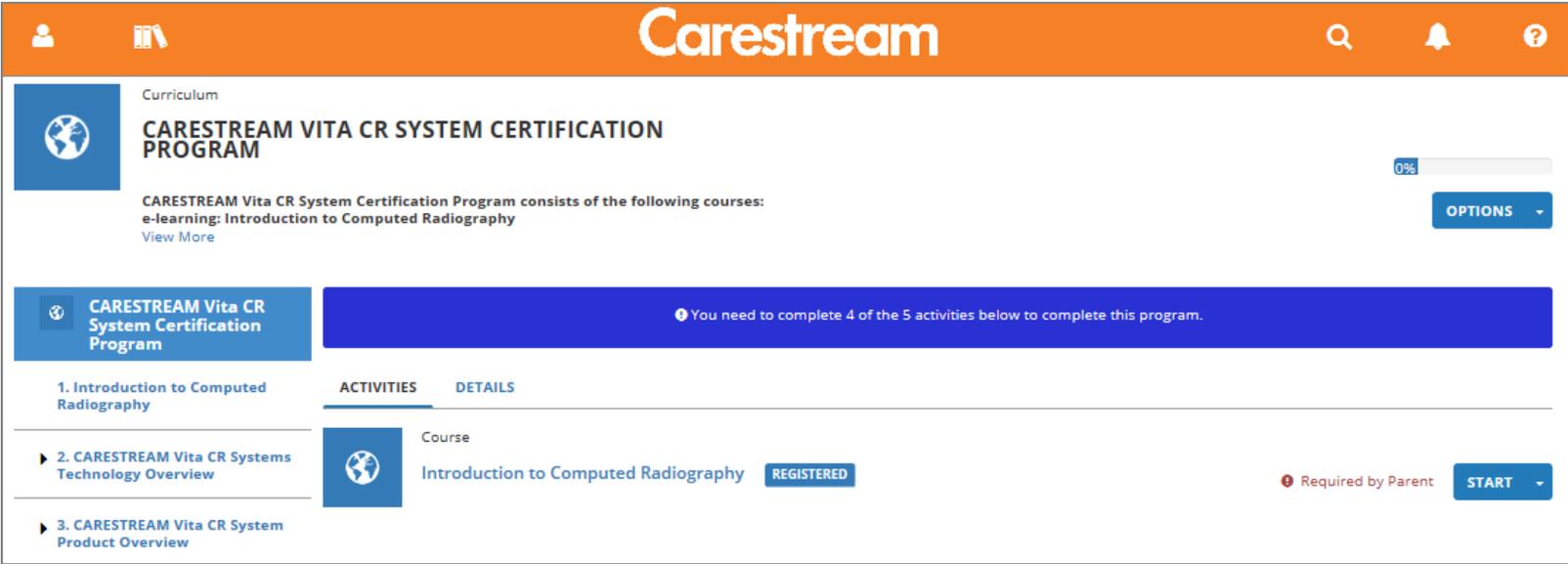
Click **Submit**

# How do I take a course on eCampus?

After completing the registration process, you will be automatically directed to the **Activity Details** page for the training.

To launch a course click 

The course will open in a new window or browser tab.



The screenshot displays the Carestream eCampus interface. At the top, the Carestream logo is centered, with navigation icons for user profile, books, search, notifications, and help on the right. The main content area is titled "Curriculum" and "CARESTREAM VITA CR SYSTEM CERTIFICATION PROGRAM". A progress bar shows 0% completion. Below the title, it states: "CARESTREAM Vita CR System Certification Program consists of the following courses: e-learning: Introduction to Computed Radiography". A blue banner indicates: "You need to complete 4 of the 5 activities below to complete this program." The "ACTIVITIES" tab is selected, showing a list of three activities:

- 1. Introduction to Computed Radiography
- 2. CARESTREAM Vita CR Systems Technology Overview
- 3. CARESTREAM Vita CR System Product Overview

The second activity, "Introduction to Computed Radiography", is expanded to show "Course" details. It includes a "REGISTERED" status and a "START" button with a "Required by Parent" notification.

# What happens after I complete a training?

**LEARNING ACTIVITY PROGRESS DETAIL**  
**INTRODUCTION TO COMPUTED RADIOGRAPHY**

This course introduces you to the main components and concepts of CR technology. It includes a test at the end of the course.

ContentLibrary145  
**GENERAL**

<b>Content type:</b> SCORM 1.2	<b>First launch date:</b> Wednesday, October 5, 2016 11:38:04 AM EDT
<b>Total score:</b> N/A	<b>Elapsed time:</b> Minutes: 1, Seconds: 29
<b>Percent complete:</b> 0%	

Name	Topic Status	Score %	Time in Topic
Introduction to Computed Radiography	<input type="checkbox"/> Incomplete	30%	Minutes: 1, Seconds: 29

After completing and exiting a course, you will automatically be directed to the **Learning Activity Progress Detail** page.

Confirm your completion status and score. **Click OK** to return to your **Training Schedule page** that displays all of your current registrations or in progress courses.

To return to the eCampus homepage at anytime, click the Carestream icon found in the top center of the screen.



# Your Training Schedule

Your Training Schedule will keep track of all your in progress learning activities.

To view your Training Schedule\*:

- From the Menu bar, click **Self Icon**
- Drop down **Learning** menu
- Then select **Training Schedule**

The screenshot displays the Carestream eCampus interface. The top navigation bar is orange with the Carestream logo and search, notification, and help icons. A dark blue sidebar menu on the left includes options like 'LEARNER DASHBOARD', 'PERSONAL DETAILS', 'LEARNING', 'DEVELOPMENT', 'REPORTING', and 'SIGNOUT'. The 'LEARNING' menu is expanded, showing 'Training Schedule' as the selected option. The main content area is titled 'TRAINING SCHEDULE' and contains a search bar, filter tabs (CURRENT/UPCOMING, EXPRESS INTEREST, COMPLETED, CANCELED, WAITING LIST OR PENDING), and a table of activities. The table has columns for checkboxes, Activity Name, Status, Code, Region, and Start Date. Two activities are listed: one 'REGISTERED' and one 'IN PROGRESS'.

	Activity Name	Status	Code	Region	Start Date
<input type="checkbox"/>	CARESTREAM Vita CR System Certification Program Curriculum	REGISTERED	VITA145-v2		
<input type="checkbox"/>	Introduction to Computed Radiography of CARESTREAM Vita CR System Certification Program Course	IN PROGRESS	DCS-PoCGen100-SRV		10/...

*\*Accessing your Training Schedule is the easiest way to return to curriculums in progress each time you log back into eCampus*

# Accessing Previously Completed Training

After you have completed a course, try not to re-register. This will change your status from Completed to In Progress. To re-launch a training you previously completed, click the **My Transcript** link found on your Learner homepage.

The screenshot shows the Carestream eCampus interface. On the left, under 'MY LEARNING', there is a large yellow circle with the number '7' and the text 'Training Activities'. Below this are several activity status buttons: Critical, Assigned, Current (highlighted with a red border), Upcoming, and Required Certifications. Under 'QUICK LINKS', there are links for My Library, My Assignments, My Transcript, My Evaluations, My Self Reported Training, and IT Service Desk. In the center, the eCampus logo is displayed with a welcome message and links for Learners & Managers and Managers only. Below that is a 'TO DO' section with tabs for ALL, TASKS, and LEARN. A task card is visible with the title 'CARESTREAM Vita CR System Product Overview' and 'Delivery Method Computer Based'. A red dotted arrow points from the 'My Transcript' link in the Quick Links section to the task card.

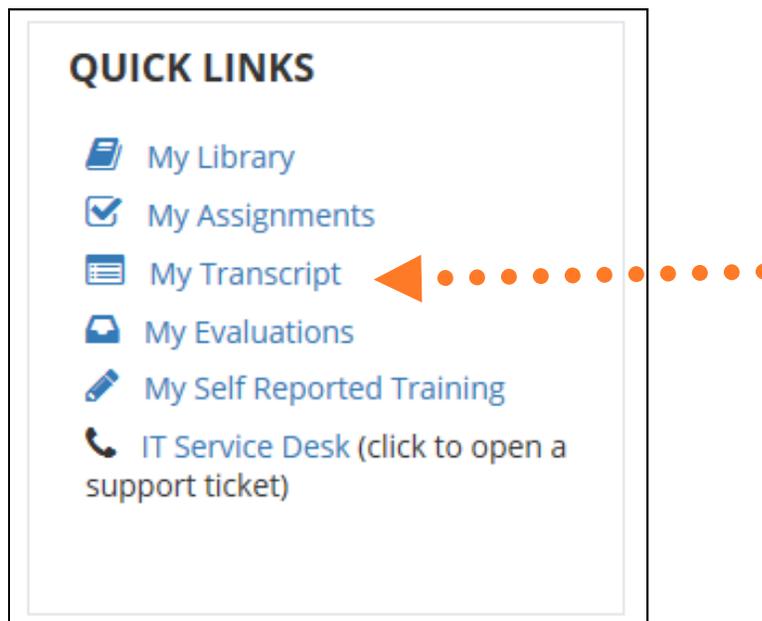
**Click *HERE* to access previously completed training.**

# Training Transcript

Your Training Transcript will keep track of all of your completed learning activities.

To view your Training Transcript:

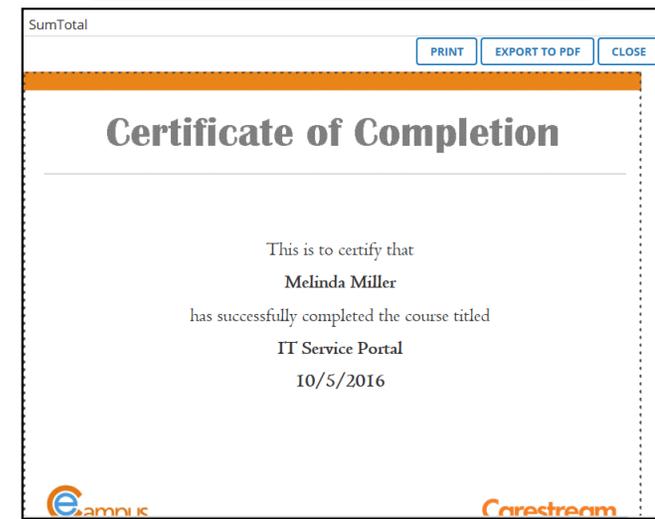
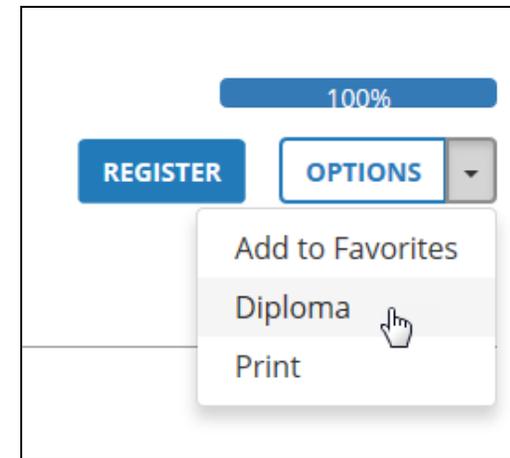
- Under **Quick Links** click on **My Transcript**



# How can I print a certificate of completion?

In eCampus, a certificate of completion is called a **Diploma**. A diploma is generated for each completed learning activity and can be viewed, printed or exported to PDF by accessing your **Training Transcript**.

- From your transcript, click on a course title.
- This will bring you to the **Activity Details** page
- Click on the drop down for Options and select **Diploma**
- The diploma will open in a new window
- To print a copy, click **Print**
- To save to your computer, click **Export to PDF**



Please contact [eCampushelp@carestream.com](mailto:eCampushelp@carestream.com) for any assistance with eCampus

# Logging Out of eCampus

The screenshot displays the Carestream eCampus user interface. At the top, an orange header bar contains the Carestream logo, a search icon, a notification bell, and a help icon. Below the header, a dark blue navigation sidebar on the left lists menu items: LEARNER DASHBOARD, PERSONAL DETAILS, LEARNING, DEVELOPMENT, REPORTING, and SIGNOUT. The SIGNOUT option is highlighted with a blue arrow pointing to a callout box that says "Signout" in large blue text. The main content area is divided into sections: "MY LEARNING" with a large yellow circle containing the number 7 and a list of activity counts (Critical: 0, Assigned: 0, Current: 7, Upcoming: 0, Required Certifications: 0); "eCampus" with a welcome message and links for Learners and Managers; and "TO DO" with tabs for ALL, TASKS, and LEARN.

# Tips and Troubleshooting

If you are having trouble launching a course:

- Make sure IE Browser **Pop-up blockers** are Disabled (Tools > Internet Options).
- Verify that **toolbars** such as Google, Yahoo, MSN or Adobe are disabled. These toolbars can cause conflicts and often have built in pop-up blockers.
- Depending on the course you are trying to access, you may need to install **Flash or Java** to launch the course.
- Please contact **eCampushelp@carestream.com** for any assistance with eCampus



**Make sure this box is un-checked**

# Contacting eCampus Support



For eCampus support, questions or login assistance, send an email to:

**[eCampusHelp@carestream.com](mailto:eCampusHelp@carestream.com)**

To expedite a response, be sure to include the following:

- Your name
- Company Name
- Phone number
- Description of the issue you are experiencing. If it is related to a specific course, please include that course code or title

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