

CR CASSETTE REFURBISHMENT PROGRAM

This program allows you to extend the life of your CR Cassettes with a competitive investment.

Services include:

- Complete latch replacement
- Bar code replacement
- Replacing phosphor plate
- Complete cleaning
- Only Genuine Carestream parts are used
- The Cassette will be refurbished and tested to factory specification
- Warranty Repair is covered for 90 days
- Damaged Honeycomb panel is NOT Covered.

We offer the following service packages

- **Price List**
- Cassette Refurbishment 1 (1 cassette) \$ 433.00
- Cassette Refurbishment 5 (5 cassettes) \$ 1,935.00
- Cassette Refurbishment 10 (10 cassettes) \$ 3,530.00

Please follow the guidelines below for returning cassettes for refurbishment

1. Complete and sign the following attached documents:
 - a. Cassette Refurbishment Agreement (Please include PO# and SA#)
 - b. Repair Order Form
 - c. Carestream Equipment Disinfection Certificate and Statement (Required)
2. Fax Cassette Refurbishment Agreement Offering to 1-888-837-2048
3. Include the Refurbishment Order Form and Disinfection Certificate with the cassettes to be repaired and mail:

Carestream Cassette Repair
1049 Ridge Road West
Rochester, NY 14615
4. Please ensure cassette(s) are packaged sufficiently to minimize damage during shipment.

For questions regarding this program, please call Cassette Hotline at 1-800-322-5711

CR CASSETTE REFURBISHMENT AGREEMENT

Purchaser's Name: _____

SHIP TO ADDRESS:

 Attn: _____
 PH: _____
 FAX: _____

BILL TO ADDRESS (if different):

 Attn: _____

PO Number: _____

This quote is valid for 30 days from: _____

Description	Cat#	Quantity	List Price	Total Price
One Cassette Refurbishment (1)	8939415		\$433.00	\$
Five Cassette Refurbishment (5)	1927870		\$1,935.00	\$
Ten Cassette Refurbishment (10)	8632994		\$3,530.00	\$
			Total List Price	\$
			Total Customer Price	\$

Notes: CR 500(flexible cassettes not included)

This contract becomes effective when a signed and dated copy of this proposal is received by a Carestream Representative.

- This agreement is non-refundable. Damaged Honeycomb panel is not covered.
- Customer has one year (1) to submit cassette(s) for Refurbishment.
- Customer is responsible for shipping charges to Carestream
- Carestream is responsible for return shipping charges
- Billing terms are NET 30 / Include applicable tax if necessary

Reviewed & Approved By / Date

Carestream Representative Date

Printed Name & Title

Fax Completed Form to: 1-888-837-2048

Date Signed

Printed Name

REFURBISHMENT ORDER FORM

Purchaser Information

Date:

Purchase Order #:

Company Name:

Address:

City:

State:

ZIP Code:

Phone:

Product Description	Quantity	Description of Cassette Problem

Ship To: Carestream Cassette Refurbishment
1049 Ridge Road West
Rochester, NY 14615

Cassette Hotline at 1-800-322-5711

CASSETTE/SCREEN DISINFECTION PROCEDURE

Carestream provides this information to assist customers in disinfecting human fluids/-materials-contaminated cassettes/screens before shipment to Carestream facility. This procedure also sets guidelines for returning cassettes/screens to Carestream.

IMPORTANT: The reasons given for following this procedure are:

1. If the cassettes/screens have not been properly disinfected, you may be putting others at risk of infection from blood borne pathogens.
2. The law (OSHA) requires decontamination before shipping {1910.1030(d)(2)(xiv)}.
3. It is against the law (U.S Department of Transportation) to ship blood (or bodily fluid) contaminated materials in the regular mail (it would be considered hazardous material and would require special shipping). The submitter of the product for evaluation is responsible to insure the product is not contaminated.
4. Carestream will not return the cassette/screen to the customer if it is contaminated with blood, it is against the law. It will not be replaced. This could result in a loss of as much as \$1800 per cassette for the customer.

The procedures identified in this document must be followed and the Disinfection Certificate Statement must be signed and returned with every cassette/screen.

Disinfection Procedure

Term	Definition
Contaminated	Presence or reasonably anticipated presence of blood or other potentially infectious material (including dried material) on or in an item or surface. Note: areas of contamination may not be visible from the outside (e.g. Intensifying screens inside a cassette). Care must be taken that any area that may have become contaminated needs to be disinfected.
Disinfection	The process of inactivating virtually all recognized pathogenic micro-organisms but not necessarily all microbial forms.
Appropriate Disinfection	A disinfectant meeting OSHA requirements: Tuberculocidal, registered with the EPA (List B) Household bleach diluted 1:10 with water. Diluted bleach should be in contact with the contaminated surface(s) of the cassette/screen for 15 minutes for adequate disinfection. NOTE: diluted bleach should be kept for no longer than 2 weeks due to loss of effectiveness. CAUTION: Do not use isopropanol or hydrogen peroxide, as these solutions will damage the screen if they come in contact with the screen.
Certification	Signed statement that the cassette/screen has not been contaminated or, if there is a potential that the cassette/screen was contaminated, an appropriate disinfectant has been used to disinfect the cassette/screen before shipment.

STEP ONE: Decontamination Preparation

Obtain and put on appropriate personal protective equipment (e.g. lab coat, gloves, safety glasses/side shields) as specified in your companies health and safety program. Select an approved disinfectant. Prepare the appropriate dilution of bleach or use approved disinfectant according to vendor instructions.

STEP TWO: Cleaning

If heavily soiled, use a detergent and water solution to soften dried or caked materials. Apply approved disinfectant to the contaminated areas of the cassette/screen for the duration specified by the vendor. For bleach solutions, allow 15-20 minute contact. Wipe down the cassette/screen with water. Air dry. CAUTION: Avoid getting detergent on the screen, as it may damage the screen. If the screen is contaminated, it can be cleaned with a disinfectant as instructed above.

EQUIPMENT DISINFECTION CERTIFICATE AND STATEMENT

This form is required for every cassette/screen returned

Fill out the disinfection certification statement below, then sign. Ensure that both the person doing the disinfection/returning the cassette/screen and the supervisor sign the form.

Disinfection Certification Statement

We _____,
_____, (print names)

certify that the enclosed cassette/screen is not contaminated, or if there was potential contamination, the cassette/screen has been cleaned with the appropriate disinfectant.

Date: _____ Employee Signature: _____

Date: _____ Supervisor Signature: _____

Fax Cover Page

TO	CARESTREAM CASSETTE REFURBISHMENT Team 1049 Ridge Road West Rochester, NY 14615	<u>ATTACHEMENT TO FAX:</u> ____ Cassette Refurbishment Agreement (Please include PO# & SA#) ____ Refurbishment Order Form ____ Carestream Equipment Disinfection Certificate and Statement (One required per cassette)
FAX	1-888-837-2048	
SUBJECT	Cassette Refurbishment Order	
PHONE	1-800-322-5711 (Questions)	

FROM	
# OF PAGES	
PHONE	
DATE	

COMMENTS: