



SERVICE MADE SIMPLE.

## Keep Your Equipment Running at Peak Performance with Certified Clinical Quality.

With a Carestream Service Plan, we can ensure preventive and proactive care of your Carestream systems – with fast access to expert, personal support through our Customer Success Network. Plus, plans can be customized to fit your needs and your budget.

### Carestream Service Agreements

We offer various levels of coverage, tailor-made to fit your needs. Protect your equipment investment, maximize system uptime and optimize performance while preserving clinical quality excellence. In addition, we offer remote-resolution services that connect you with our subject matter experts, who can often resolve your issues within minutes. You'll gain the confidence that comes with coverage you can count on for the future, without disruptions or gaps, and at a remarkably affordable price.

### Service on Demand

Get exceptional technical support – anytime, anywhere. We can provide you with a quote for whatever you may need. Preventive care ensures that your equipment will maintain maximum uptime. We also offer emergency service in case your system needs immediate attention.

### System Upgrades

Upgrading your system is an affordable solution to increasing its lifespan. Carestream systems are modular and upgradable, and right at your fingertips. Upgrades from Carestream allow you to simply port your system to the latest available version of the software, expanding its clinical and workflow capabilities to follow the growth of services your institution provides.

### Accessories

We offer Carestream-certified grids, detector holders and weight-distribution caps, detectors and cart batteries, CR cassettes and more to ensure you have what you need to keep your systems running at peak performance and can adapt to changing needs.

### Staff Training

Your staff's education begins as soon as you purchase Carestream equipment – and it's always available. We offer image-quality optimization and continuous education. Our first-rate professional services ensure the success of your department's operation.

### Project Management

To provide you with a seamless installation, we can offer you project management, patient-workflow optimization and help with room design. Ask us for details.

### Detector Accident Protection Plans

Accidents happen, but with an accident protection plan for your CARESTREAM DRX Detectors, you can have peace of mind for the unexpected. These plans can cover the full cost or limit unplanned disbursements associated with replacing detectors that are accidentally damaged during normal clinical use.

For more information about any of our services, contact your local Carestream representative.

### A Community of Service and Support.

For dependable service, look to our Customer Success Network. We work continuously to improve your imaging performance, help you to innovate as needs change and make the most of your budget and resources.

