

Equipment Service

Our service organization remains fully committed and available to ensure your equipment and applications are running optimally so you can continue to care for patients.

We understand these are unprecedented times, and we are taking extra precautions to ensure the safety of our employees and customers while providing uninterrupted service for your Carestream equipment. Our onsite field engineers have all the necessary protective gear, and utilize all the safety procedures they need to work within your facility.

Also, if you are concerned about added foot traffic in your facility, keep in mind that a significant amount of our service calls can be resolved remotely. Our trained staff are on standby to work with your teams and support you in any way we can.

To contact service:
US customers call 1-888-777-2072

Customers outside the US, please go to our website to find the service representative in your region.

<https://www.carestream.com/en/us/services-and-support>