

Environmental, Health, and Safety (EHS) Guidance for Dealers, Distributors, and Resellers

Carestream Health values its relationship with its distributors and resellers. These relationships play an important role in extending the ability of customers to obtain Carestream products and services throughout the world. The obligations in these relationships are defined in individual Authorized Dealer Agreements, Distributor Agreements, or Reseller Agreements. These Agreements along with supplemental information (e.g., Business Conduct Guide) establish the framework of the relationship.

As Carestream products (and related systems) are sold into or serviced in a particular market, the dealer, distributor, or reseller needs to comply with applicable laws and regulations as stated in the Terms and Conditions of individual Agreements. The following list provides guidance with regards to the types of environmental, health, or safety laws and regulations that may apply in a particular market or territory. Such laws and regulations may include, but are not limited to:

- compliance with FDA & regional requirements regarding registration for sales, service and demonstration of X-ray producing equipment and associated certified components.
- compliance with federal and regional requirements for installing/servicing of X-ray producing equipment as specified in local, state, provincial, regional, and federal regulations (e.g., in the US: Section 21 CFR 1020.30(d))
- compliance with the importation & export of radiation producing equipment (X-ray & lasers) as specified by local, state, provincial, regional, and federal regulations (e.g., in the US: CDRH Section 21 CFR 1002.1)
- labeling of products regarding hazard identification during storage, use, service, transportation, and proper disposal
- compliance with applicable product component regulations and requirements (e.g., REACH and RoHS in the EU)
- posting of precautionary signage in the vicinity where the products are used or stored
- the availability of Safety Data Sheets or their equivalent in the local language
- Product Declarations of Conformity, or their equivalent in the local language
- the availability of safety-related precautions defined as part of or in addition to the end-user instruction manuals in the local language
- training of local service personnel regarding the identification of and safeguarding against potential hazards
- regulatory notification of imported chemicals into the territory (e.g. for Japan, for Australia, for Canada)
- tracking and reporting of product volume imported into the territory as required by applicable governmental authorities (chemicals, packaging, electronic products, etc.)
- reporting, accrual, and remittance of any advanced disposal fees for products (e.g., video displays into Taiwan or California, printers into Alberta, Canada)
- collection, treatment, recovery, and disposal of the supplied electrical and electronic equipment when it becomes waste (e.g., European Union WEEE Directive)
- reporting, accrual, and remittance of any advanced disposal fees for packaging (e.g., EU Packaging Directive, Polish Packaging and Packaging Waste Law, etc.)

Dealer, Distributor or Reseller shall promptly notify Carestream of any suspected noncompliance, defect or safety problems related to products and shall provide Carestream with reasonable assistance in the event of a product recall.

NOTE: If a conflict or discrepancy exists between this EHS Guidance and an individual Dealer, Distributor or Reseller Agreement, the provisions of the Authorized Dealer Agreement, Distributor Agreement or Reseller Agreement will apply.